

Comparative Matrix of Age-Friendly Programs

April 10th, 2014

Program Structure and Vetting Criteria

	AARP 50+ Best Places to Work	Village	FDA Fan Village	NORC-SSP	NC Certified Retirement Community Program
Recruiting practices	Members generally 50+	Promotes neighbor-to-neighbor support and interaction	Community-based intervention	Requires Incorporated town, municipality or city	
Opportunities for training, education and career development	Non-profit membership organization	Free assistance to members	Flexible and responsive to client needs/preferences	Committee engaged with local government and community	
Workplace accommodations	Members determine services	Service recipients usually 60+	Services based upon community and client assessments	Requires retiree attraction committee	
Alternative work options (flexible scheduling, job-sharing, phased retirement)	Grassroots	Services for temporarily disabled or ill individuals (not age-based)	Lead agency responsible for overall service coordination	Must have support of local churches, clubs, businesses and media to attract retirees	
Employee health and pension benefits	Volunteer-heavy	Identify and notify neighbors who might require services	SSPs located in or close to NORC sites	Identify and make contact with existing and prospective retirees	
			NORC residents an essential part of program development, governance and in voluntary capacities	Develop retirement and continuing care communities	
			Prevention-based, engage before crises and adapt to needs over time	Focused on economic and workforce development	
				Ages 50-65	
				Seeking active seniors focused on amenities who are willing to relocate	

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Services Provided/Managed	Not applicable	Home safety modifications	Grocery shopping, picking up medications	Case management, assistance and social work services	Scenic and historic attractions
		Transportation	Light household tasks (trash removal, minor household repairs)	Health care management, assistance and prevention programs	Local arts and cultural events
		Meal delivery	Raking leaves, clearing snow	Education, socialization and recreational activities	Lifelong and continuing education through local community college & university system
		Dog walking	Daily check-in phone calls to those who register	Volunteer opportunities for program participants	Volunteer opportunities
		Technology training and support	Senior walking group	Adult day care	Outdoor and sporting recreation
		Health and wellness programs		Nutrition and fitness programs	State parks
		Social activities		Transportation	Wineries, breweries and other tourist attractions
		Visiting nurses and care managers		Home and personal care services	
				Congregate meals and meal delivery	
				Information and referral	
				Intergenerational programming	
				Environmental improvements to promote security and safety	
				Mental health counseling	
				Financial planning	
			Legal advice		
			Chronic care management		
			Other permissible supportive services under the OAA		

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Business Improvement District NYC	Age-Friendly NYC	EngAge	The Green House Project	Village to Village Network
Public/private partnership; property and business owners collaborate to collectively contribute to maintenance, development and promotion of the commercial district	Aims to improve quality of life for older residents	Ages 55-100+	Residential program with private rooms and bathrooms combined with open common spaces	National peer-to-peer network to establish and continuously improve villages
	Based on community-identified need	Provides no-cost programming onsite at senior apartment communities	Each residence supports 10-12 individuals of all levels of ability, disability and financial circumstance	Membership driven, grassroots organizations
	Improvement priorities and achievability determined by community needs and infrastructure	Targets low income seniors living in affordable apartment communities	More staff contact with residents, less turnover	Run by volunteers and paid staff
	"Age-in everything" approach targets all aspects of neighborhood life	Seeks to provide opportunity for intellectual, creative and emotional growth	Person-directed, relationship-based care	Coordinate access to affordable services
	Requires a community organization open to addressing older adults' concerns and available to provide staff to lead the initiative	Programs taught by college-level professionals in the fields of wellness, creativity, the Experience Talks radio show, lifelong learning, community, intergenerational and culminating events.	Fosters autonomy, decision making and meaningful engagement	Based on community need
	Requires older adult leadership	Programming informed by older adults through focus groups, surveys and meetings with program leaders	Seniors engage with the community and connect to neighbors of all ages	
	Introduce age-friendly concept to as many businesses and organizations as possible		Direct care providers manage the home's day-to-day activities	
	Gathering actionable items from community assessments		Partner with nurses and other clinical team members to provide care	

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Sanitation and maintenance	Outdoor spaces & buildings	Writing and performing plays	Seeks to create an authentic home environment for those needing residential care	Offer vetted, discounted providers
Public safety and hospitality	Transportation and housing	Chorus	Foster late-life development	Transportation
Marketing and promotions	Social participation	Gardening and cooking	Emphasis on an inviting, homey aesthetic	Health and wellness programs
Capital improvements	Respect and social inclusion	Claymation	Well-being fostered by meaningful interactions with nature (plants, natural light, therapeutic outdoor spaces)	Home repairs
Beautification / Planting Trees / Flower boxes	Civic participation and employment	Graphic novels	Low staff-elder ratios create a high standard of individualized care	Social and educational activities
District representation	Communication and information	Mentoring school kids		Trips
Business development	Community support and health services	Sculpting and clay work		
Street/sidewalk clearing		Poetry and spoken word		
Graffiti removal		Painting		
Public safety officers		Storytelling for radio		
Visitor assistance		Distributing free food		
Commercial vacancy reduction		Learning language		
Business mix improvement		Art shows		
Special / Charitable events		Dance classes		
District public relations		Strength training		
Promotional materials		Embracing social media		
Holiday decorations		Celebrations		
Improved streetlights				
Custom trash receptacles				
Directional street signage				
Custom news boxes				
Homeless and youth services				